ISO 9001:2026 Delta Gap Checklist

Doc No. GA003-02 Rev 1.0 November 2026

One row per change from G0001-11 (52 rows; Unchanged clauses left out). Columns A–F are completed; complete G–M. Example entries (text starting "Example:") in rows 10, 11 and 52 — overwrite or delete.

Change (G0001-11)						Our position			Action and close-out			
Ref	Clause	Nature of change (G0001-11)	What changed (paraphrased)	Question to ask (gap question)	Kit file(s) that help	Current status	Evidence / notes	Action required	Owner	Target date	Linked plan task (GA003-01)	Closed date
DG-01	General (cross-cutting)	Editorial	"Maintain" and "retain" documented information are replaced by documented information being "available" or "available as evidence". The document/record intent is unchanged.	Have the manual, procedures and form footers been checked for maintain/retain wording, and is it still clear which items are controlled documents and which are records?	P0750-01; M0100-02; GA003-03							
DG-02	General (cross-cutting)	Editorial	The standard refers to itself as "this document" instead of "this International Standard".	Do any QMS documents quote "this International Standard" or cite the 2015 edition where the current requirement is meant?	GA003-03; M0100-01							
DG-03	General (cross-cutting)	Significant	Risks and opportunities are treated separately throughout (6.1.2 and 6.1.3, 9.1.3, 9.3.2). Opportunity-based thinking is introduced alongside risk-based thinking.	Does the QMS address risks and opportunities as separate items in planning, in analysis and evaluation, and in management review?	P0611-01; F0611-01; F0611-02; F0930-01							
DG-04	General (cross-cutting)	New requirement	Quality culture and ethical behaviour are introduced (5.1.1, 7.1.4 note and 7.3).	Has the organization stated what quality culture and ethical behaviour mean for it, and are they reflected in leadership commitments, the policy and awareness material?	F0520-01; P0723-01; F0723-04; T0723-01							
DG-05	General (cross-cutting)	Structural	Clause 3 now contains core terms and definitions (ISO 9000 remains normative). Annex B is removed and Annex A is expanded.	Do the manual glossary and any references to the annexes still point to the right places?	M0100-01; M0100-02							
DG-06	4.1	New requirement	The organization must determine whether climate change is a relevant issue (carried in from Amd 1:2024). Notes now mention political and environmental issues, strategic direction and resources.	Is there a recorded decision on whether climate change is a relevant issue, and is it reviewed with the other internal and external issues?	P0410-01; F0410-01; F0440-03	Conforms	Example: climate change recorded as a relevant issue in the context register (review dated [Date]).	None	Quality Manager		T3.03	
DG-07	4.2	New requirement	New item: determine which interested-party requirements will be addressed through the QMS. New note: interested parties can have climate-change requirements.	For each relevant interested-party requirement, is it recorded whether it is addressed through the QMS?	P0420-01; F0420-01	Gap	Example: interested parties register has no field for whether each requirement is addressed through the QMS.	Example: add the field and complete it for every party; review at management review.	Quality Manager	26 Mar 2027	T3.03	
DG-08	4.3	Editorial	Scope content unchanged but split into separate sentences; the scope must be available as documented information.	Is the scope still available as documented information and consistent with the current 4.1 and 4.2 results?	M0100-01							
DG-09	4.4	Editorial	Retitled "Quality management system". Determining the processes becomes list item (a). Documented information to be available to support process operation and as evidence.	Do process descriptions and manual cross-references reflect the retitled clause?	M0100-01; M0100-00							
DG-10	5.1.1	New requirement	Twelve items instead of ten. New: promoting quality culture and ethical behaviour; promoting opportunity-based as well as risk-based thinking. "Promoting continual improvement"; context moves to 5.2; accountability is now the last item.	Can top management show how they promote quality culture and ethical behaviour, and opportunity-based thinking as well as risk-based thinking?	M0100-01; F0520-01; T0100-03; T0723-01							
DG-11	5.2	Minor	5.2.1 and 5.2.2 are kept. New 5.2.1 (e): the policy takes into account the context of the organization and supports its strategic direction. 5.2.2 (a): the policy is "available as documented information" (was "maintained"); 5.2.2 (d): it must	Does the policy take account of context and support strategic direction, and is there evidence that it is implemented as well as communicated?	F0520-01; M0100-01							
DG-12	5.3	Minor	Retitled "Roles, responsibilities and authorities". Reporting on QMS performance and on opportunities for improvement become two separate items, both to top management. Integrity is maintained including when changes are made.	Are reporting on QMS performance and reporting on opportunities for improvement each assigned to a role?	M0100-01							
DG-13	6.1.1	Editorial	Retitled "Determining risks and opportunities". Same four aims, reordered, with "continual improvement" and "desired effects".	Does the risk and opportunity procedure use the new clause title and aims?	P0611-01							
DG-14	6.1.2	Significant	Now covers actions to address risks only. Risks must be determined, analysed and evaluated. Actions proportionate to the potential impact on the intended results of the QMS. Note: risks can include the ability to supply during and after a disruption.	Is there an explicit analyse-and-evaluate step for risks, and has continuity of supply during and after a disruption been considered?	P0611-01; F0611-01							
DG-15	6.1.3	New requirement	New sub-clause on actions to address opportunities: determine, analyse and evaluate opportunities; plan actions, integrate them and evaluate their effectiveness.	Is there a separate process and record for opportunities, with planned actions and an evaluation of effectiveness?	P0611-01; F0611-01; F0611-02							
DG-16	6.2.1	Editorial	Documented information on objectives becomes a list item. Objectives relevant to conformity of products and services and the ability to enhance customer satisfaction.	Are quality objectives still available as documented information and linked to conformity and customer satisfaction?	M0100-01							

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DG-38	8.4.3	Minor	Requirements communicated "as appropriate". Adds interactions with customers and other relevant interested parties, and verification at the provider's premises or another location.	Do purchasing documents cover interactions with customers and other relevant interested parties, and verification at other locations where needed?	M0100-01							
DG-39	8.5.1	Editorial	Item (a) split into three: characteristics of products or services; activities to be performed; results to be achieved. "Availability and use" of documented information.	Do controlled-conditions documents (for example travellers, work instructions) still align with the restructured list?	M0100-01							
DG-40	8.5.2	Editorial	Same content set out as a list; traceability documented information "available as evidence".	Wording only: no action expected beyond terminology.	M0100-01							
DG-41	8.5.3 – 8.5.6	Editorial	Identical apart from "available as evidence" wording.	Wording only: no action expected beyond terminology.	GA003-03							
DG-42	8.6	Editorial	Identical apart from "available as evidence" wording.	Wording only: no action expected beyond terminology.	GA003-03							
DG-43	8.7	Editorial	Content unchanged; states that it includes nonconformities found after delivery or during or after service provision; documented information "available as evidence".	Does the nonconforming output process cover nonconformities found after delivery?	M0100-01							
DG-44	9.1.1	Editorial	Methods "as applicable"; documented information "available as evidence".	Wording only: no action expected beyond terminology.	M0100-01							
DG-45	9.1.2	Minor	"Monitor customer satisfaction"; determine methods for obtaining, monitoring and reviewing customer satisfaction information. Note adds complaints and social media.	Are methods defined for obtaining, monitoring and reviewing customer satisfaction information, including complaints where relevant?	M0100-01							
DG-46	9.1.3	Minor	"Relevant" data. Risks and opportunities split into two evaluation items; effectiveness of planning implementation. Eight items.	Does analysis and evaluation report the effectiveness of risk actions and of opportunity actions separately?	P0611-01; F0611-01; F0930-01							
DG-47	9.2	Minor	9.2.2 retitled "Internal audit programme". Audit objectives, criteria and scope defined for each audit; results reported to relevant managers.	Does each internal audit plan state its objectives as well as its criteria and scope?	P0920-01; F0920-01; F0920-03; F0920-05; F0920-02							
DG-48	9.3.2	New requirement	Inputs become what the review "shall include", (a)–(h). New input on changes in interested parties' needs and expectations; risks and opportunities split into two inputs; improvement opportunities placed before adequacy of resources.	Do management review agendas and minutes cover all eight inputs in the 2026 order, including changes in interested parties' needs and expectations?	P0930-01; F0930-01; F0930-02; F0930-03	Partly conforms	Example: agenda covers interested-party changes but still uses the 2015 lettering and a combined risks and opportunities input.	Example: re-letter agenda a–h; separate risk and opportunity inputs.	Quality Manager	09 Apr 2027	T3.09	
DG-49	9.3.3	Editorial	Retitled "Management review results"; documented information "available as evidence".	Do the procedure and minutes template use the new title?	P0930-01; F0930-02							
DG-50	10.1	Structural	Now "Continual improvement", merging 2015 10.1 and 10.3. Consider monitoring, analysis and management review results to determine opportunities. Actions include improving, addressing future needs, and correcting, preventing or reducing undesired effects.	Do improvement procedures cross-refer to 10.1 for continual improvement, and does the process use monitoring and management review results to find opportunities?	P1010-01; F1010-03							
DG-51	10.2	Editorial	Reference to complaints moves to a note; "reviewing the nonconformity"; documented information "available as evidence".	Wording only: does the corrective action procedure still cover nonconformities arising from complaints?	M0100-01							
DG-52	10.3	Structural	Deleted; content merged into 10.1.	Have all references to clause 10.3 been removed or redirected to 10.1?	P1010-01; GA003-03							

SAMPLE

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