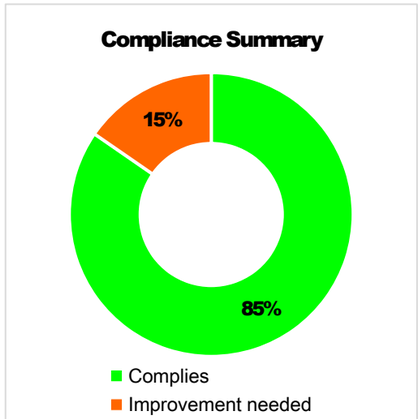
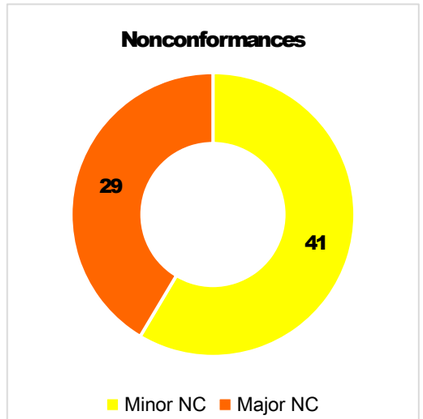
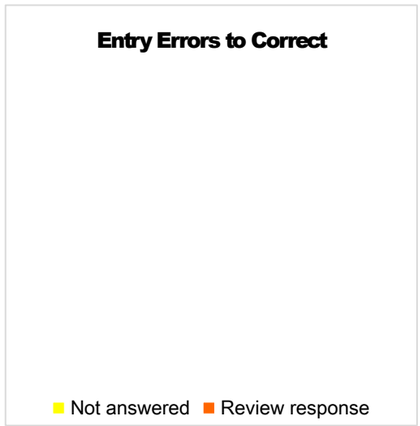
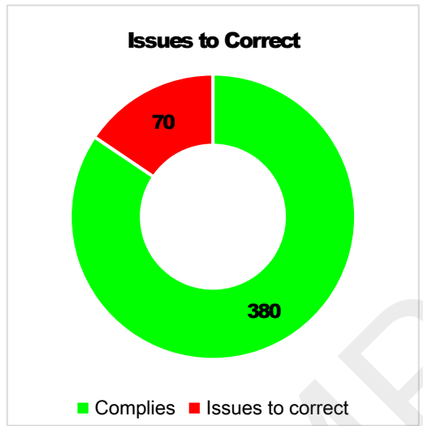
Process Name	Score	
Business Planning	85%	Low
Business Review	83%	Medium
Corrective Action	82%	Medium
Customer Service	100%	Low
Design & Development	95%	Low
Facilities	50%	High
HR & Training	87%	Low
I.T. & Doc Control	83%	Medium
Improvement	71%	Medium
Inspection & Testing	86%	Low
Internal Audit	89%	Low
Management System	78%	Medium
Manufacturing	79%	Medium
Operational Planning	82%	Medium
Order/Quote Fulfilment	73%	Medium
Packing & Shipping	100%	Low
Procurement & Supply	100%	Low
Sales & Marketing	100%	Low
Overall	85%	Low
Complies		**85%**
Improvement needed		**15%**

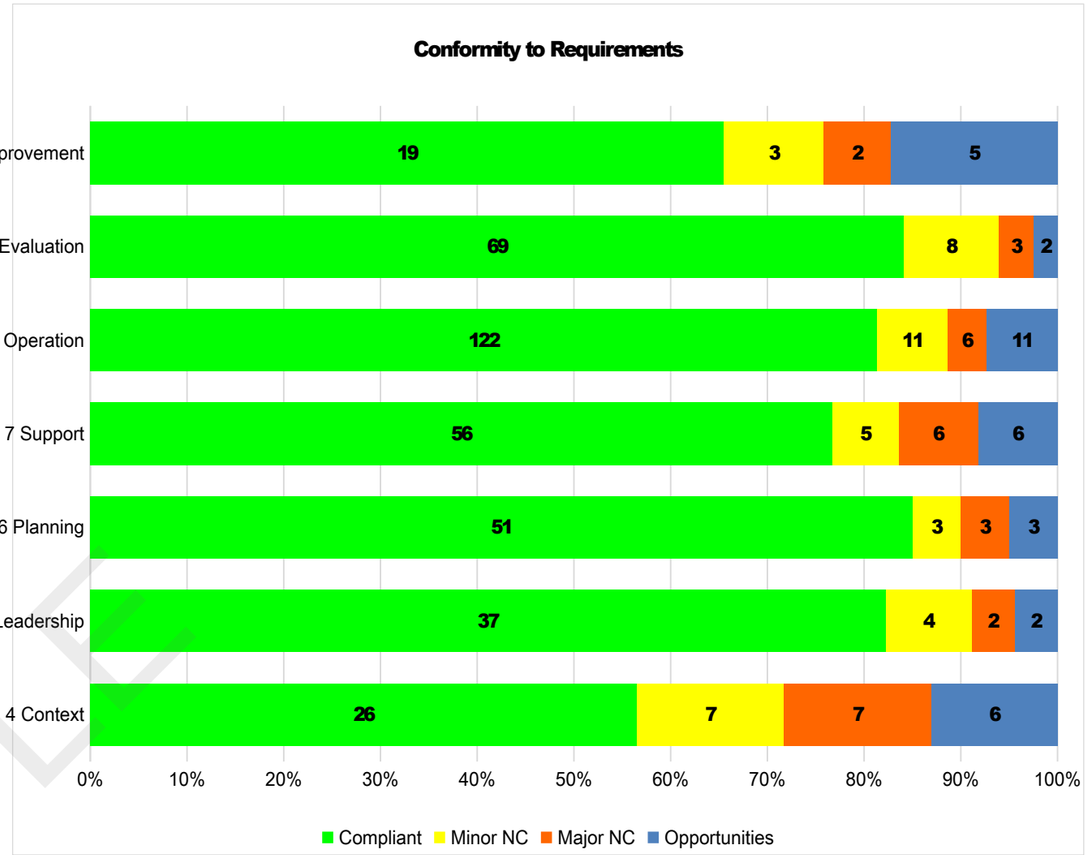
Fix the 'Entry Errors' in the checklist:	
Not answered	0
Review response	0
Total Errors	0











Improvement Recommendations	
≥85%	Processes are effective. The process is fully documented and implemented and demonstrates compliance as well as effectiveness. Continue to monitor trends and indicators for change and encourage improvement.

SAMPLE