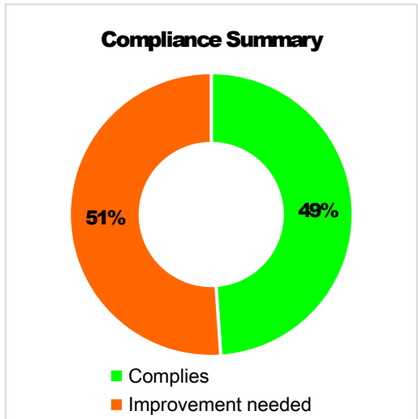
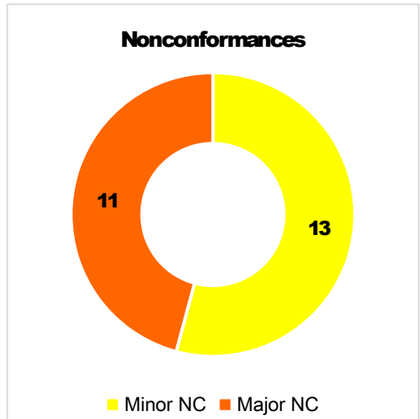
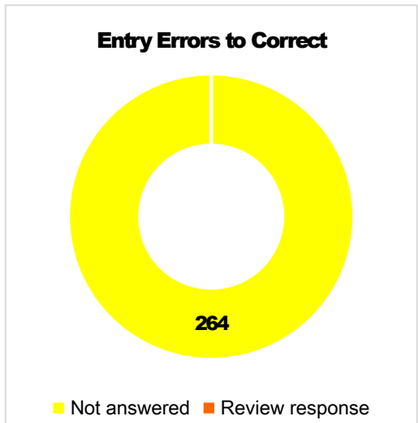
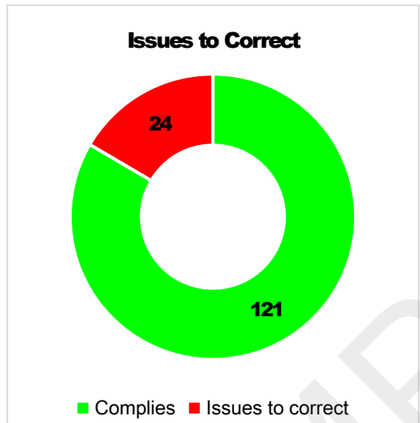
Process Name	Score	
Business Planning	89%	Low
Business Review	88%	Low
Corrective Action	80%	Medium
Facilities		Low
HR & Training		Low
I.T. & Doc Control	100%	Low
Improvement	33%	High
Monitoring & Calibration	78%	Medium
Internal Audit		Low
Management System	78%	Medium
Manufacturing		Low
Operational Planning	88%	Low
Packing & Shipping		Low
Procurement & Supply		Low
Sales & Marketing	100%	Low
Overall	49%	High
Complies		**49%**
Improvement needed		**51%**

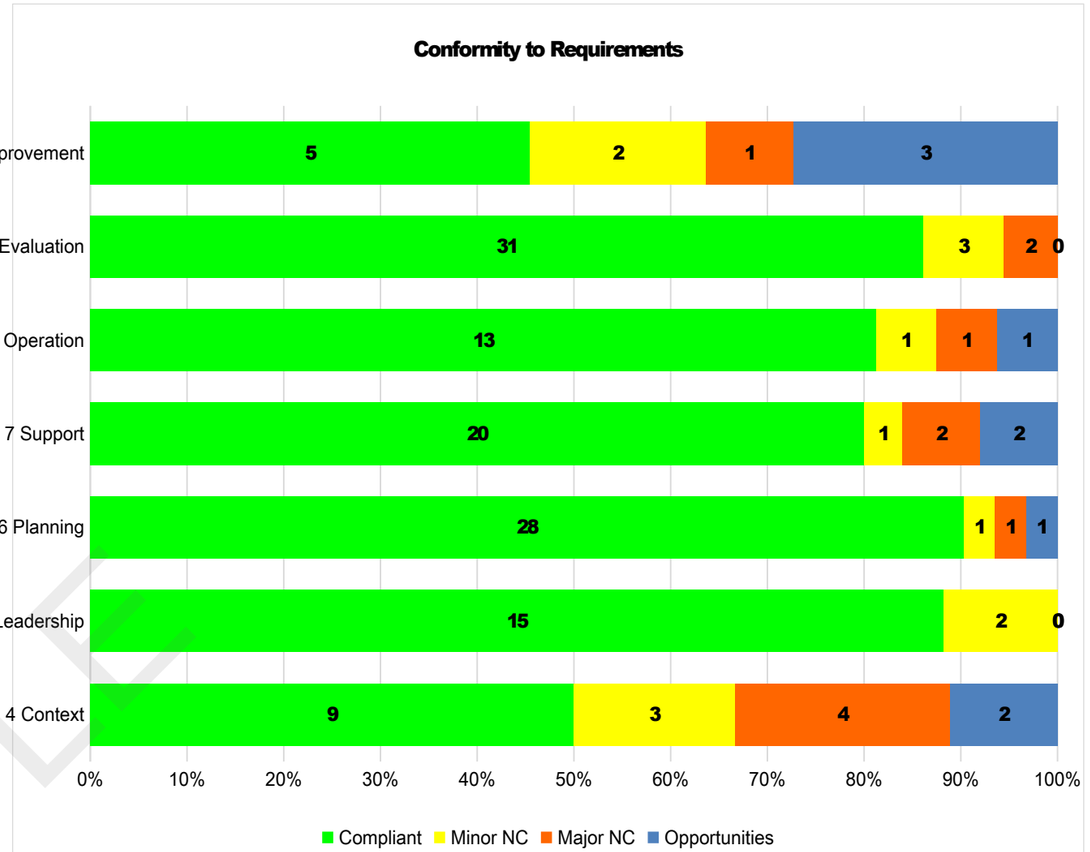
Fix the 'Entry Errors' in the checklist:	
Not answered	264
Review response	0
Total Errors	264











Improvement Recommendations	
≥85%	Processes are effective. The process is fully documented and implemented and demonstrates compliance as well as effectiveness. Continue to monitor trends and indicators for change and encourage improvement.

SAMPLE

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