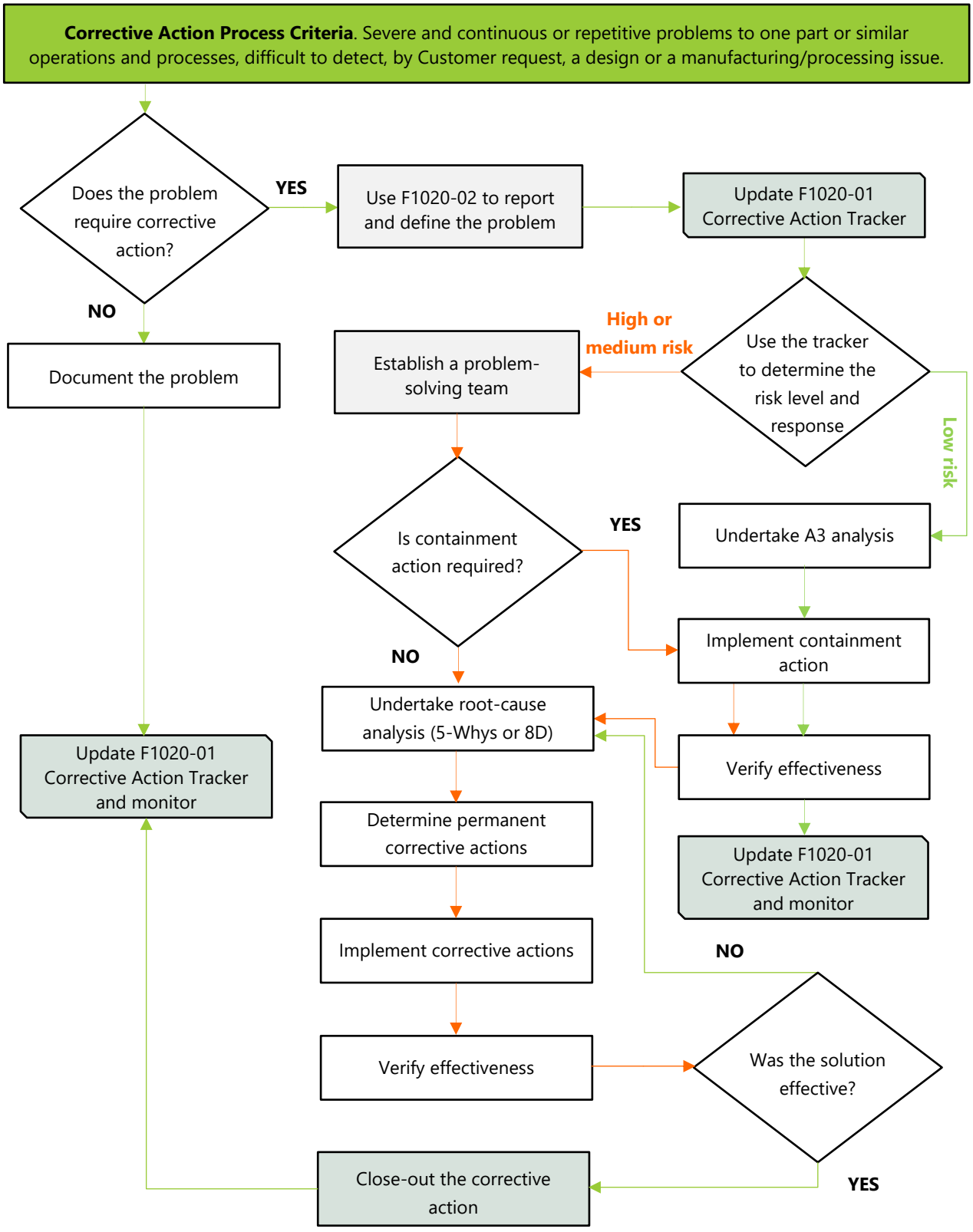
## 1.10 Process Map

Using a top-down approach, the nonconformity and corrective action process map describes how the process is structured into a hierarchy of activities that show the sequence of steps, as well as the responsibilities for each step or task:

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